

SPC CLICK PLANKS AND TILES

20 YEARS RESIDENTIAL LIMITED WARRANTY – WEAR LAYER 0.3mm 10 YEARS LIGHT COMMERCIAL LIMITED WARRANTY – WEAR LAYER 0.3mm

This limited warranty or parts thereof are subject to exclusions and limitations.

For the original purchaser, TECHNOFIX FLOORING PRODUCTS SPC CLICK PLANKS AND TILES are warranted against any manufacturing defect and pattern wear, when subjected to normal residential wear and tear and when properly installed and maintained as directed by Technofix Flooring Products Inc. Under this warranty, Technofix Flooring Products inc. undertakes to repair or at its option, supply replacement products, with patterns, colors and quality similar to the defective products or at its option, compensate the original purchaser according to the residual value of the product and in relation to the warranty period. The original purchaser must provide the original purchase invoice.

RESIDENTIAL LIMITED WARRANTY

Residential warranties only apply to products intended for installation in non-commercial, owner-occupied, residential premises (single-family homes, condominiums, townhouses, cottage, etc.). Residential rental units fall under the commercial warranty only.

COMMERCIAL LIMITED WARRANTY

Commercial warranties apply to areas that are considered as having light and moderate traffic including private offices, boutiques, residential rental units, hotel guest rooms and hallways, meeting rooms, multi-housing common areas and hallways.

If a manufacturing defect is found, you should immediately stop installation, notify the retailer in writing, and submit proof of purchase, a detailed description of the defect, a sample or photo, if possible.

This warranty DOES NOT COVER the following cases:

- 1. Any use other than an interior residential or light commercial application.
- 2. Labor and material costs for the removal of tiles and the installation of replacement tiles.
- Installation fee and labor cost, for the initial installation and/or for any replacement fee
 that occur, that has not been sold and/or coming from a third party and not by an
 authorized dealer of Produits de Couvre-Planchers TechnoFix Inc.
- 4. Color and gloss variations resulting from normal use or adding products to an existing installation.
- 5. Any installed planks and tiles with visible defects and manufacturing defect.
- 6. Damage, discolouration or bond release from underlayment hydrostatic pressure or excessive moisture and appliance leaks.
- 7. Dissatisfaction due to improper installation, maintenance or irregularities cause by subfloor and/or underlayment
- 8. Damage caused by: stains, scuffs, scratches, nicks, punctures, tears and burns.
- 9. Accidental discolouration due to: Carpet dyes, paint, asphalt paver residue, garage coating or a covering product or inadequate chemical products.
- 10. Use without proper floor protection devices under furniture.
- 11. Damage from falling objects, damage caused by dragging objects or furniture, neglect, high-heel shoes, pebbles or abrasive materials, and improper maintenance.
- 12. Surface damage or tiles discolouration due to extended and/or direct UV exposure.
- 13. Intended abusive use.
- 14. Installation where material was not installed with TechnoFix Flooring Products Inc. recommended adhesive in accordance with specifications and recommended usage.
- 15. Damage caused by improper maintenance.

No express warranty is allowed. The replacement or reparation of wear-out tiles is your only and unique way. Produits de couvre-planchers Technofix Inc. Accepts no responsibility for any damages, non-related costs and expenses from any nature or value, no matter the cost.