



20 YEARS RESIDENTIAL LIMITED WARRANTY – WEAR LAYER 0.5mm
12 YEARS LIGHT COMMERCIAL LIMITED WARRANTY – WEAR LAYER 0.5mm

This limited warranty or parts thereof are subject to exclusions and limitations.

For the original purchaser, TECHNOFIX FLOORING PRODUCTS PLANKS AND TILES are warranted against any manufacturing defect and pattern wear, when subjected to normal residential wear and tear and when properly installed and maintained as directed by Technofix Flooring Products Inc. Under this warranty, Technofix Flooring Products inc. undertakes to repair or at its option, supply replacement products, with patterns, colors and quality similar to the defective products or at its option, compensate the original purchaser according to the residual value of the product and in relation to the warranty period. The original purchaser must provide the original purchase invoice.

RESIDENTIAL LIMITED WARRANTY

Residential warranties only apply to products intended for installation in non-commercial, owner-occupied, residential premises (single-family homes, condominiums, townhouses, cottage, etc.). Residential rental units fall under the commercial warranty only.

COMMERCIAL LIMITED WARRANTY

Commercial warranties apply to areas that are considered as having light and moderate traffic including private offices, boutiques, residential rental units, hotel guest rooms and hallways, meeting rooms, multi-housing common areas and hallways.

If a manufacturing defect is found, you should immediately stop installation, notify the retailer in writing, and submit proof of purchase, a detailed description of the defect, a sample or photo, if possible.

This warranty DOES NOT COVER the following cases:

1. Any use other than an interior residential or light commercial application.
2. Labor and material costs for the removal of tiles and the installation of replacement tiles.
3. Installation fee and labor cost, for the initial installation and/or for any replacement fee that occur, that has not been sold and/or coming from a third party and not by an authorized dealer of Produits de Couver-Planchers TechnoFix Inc.
4. Color and gloss variations resulting from normal use or adding products to an existing installation.
5. Any installed planks and tiles with visible defects and manufacturing defect.
6. Damage, discoloration or bond release from underlayment hydrostatic pressure or excessive moisture and appliance leaks.
7. Dissatisfaction due to improper installation, maintenance or irregularities cause by subfloor and/or underlayment
8. Damage caused by: stains, scuffs, scratches, nicks, punctures, tears and burns.
9. Accidental discoloration due to : Carpet dyes, paint, asphalt paver residue, garage coating or a covering product or inadequate chemical products.
10. Use without proper floor protection devices under furniture.
11. Damage from falling objects, damage caused by dragging objects or furniture, neglect, high-heel shoes, pebbles or abrasive materials, and improper maintenance.
12. Surface damage or tiles discoloration due to extended and/or direct UV exposure.
13. Intended abusive use.
14. Installation where material was not installed with TechnoFix Flooring Products Inc. recommended adhesive in accordance with specifications and recommended usage.
15. Damage caused by improper maintenance.

SUBSTRATE & SURFACE PREPARATION

For any installations of Technofix Flooring Products Inc. on concrete substrate, concrete must be prepared per ASTM F710-05 standards including, but not limited to the following. Otherwise, the warranty may be invalidated by Technofix Floor Covering Products inc. :

- Concrete floors must be dry, clean, smooth and structurally sound. They shall be free of any foreign materials that might prevent adhesive bond, including dust, dirt, solvent, paint, wax, oil, grease, residual adhesive, adhesive removers, incompatible sealers, fire-retardant chemicals, fungicides, release agents, alkaline salts, excessive carbonation, laitance, mold, mildew, and curing, sealing, hardening or parting compounds.
- Fill all surface cracks, grooves, depressions, control joints and non-moving joints with moisture-resistant patching and self-leveling compounds, allow to fully cure and correct high spots before applying adhesive.
- The substrate, adhesive and flooring must be acclimated in an enclosed building with the HVAC operational between 60-95°F (15-35°C), and between 30-65% relative humidity, for at least 72 hours before, during and after the installation.
- Concrete floors shall be tested for pH prior to the installation of resilient flooring. Levels of pH shall be between 7.0 and not exceed 10.0. Readings below 7.0 and in excess of 10.0 have been known to affect resilient flooring or adhesives, or both.
- When installing over radiant heated subfloors, turn the heat off for 24 hours before, during and after installation. Failure to turn the heat off may result in shortened working time of the adhesive. When turning radiant heat back on, raise it incrementally, not to exceed a change of more than 5 degrees per hour to a maximum of 85°.

PRECAUTIONARY NOTES:

Concrete must be placed in strict accordance with applicable standards and specifications. An intact moisture vapor retarder must be present below the concrete (see ASTM E1745), must be fully cured (at least 45 days) and without hydrostatic pressure.

No express warranty is allowed. The replacement or repair of wear-out tiles is your only and unique way. Produits de couvre-planchers Technofix Inc. Accepts no responsibility for any damages, non-related costs and expenses from any nature or value, no matter the cost.